

Party Rental Policy

Payment

50% Deposit is required at the time of reservation. This deposit is NON-REFUNDABLE. Final payment is due 2 weeks before scheduled store delivery or customer pick up date. If the event is less than 2 weeks away, full payment is due at time of reservation. No cancellations are permitted after the 2 week confirmation. No refund will be given after the 2 week confirmation. If a customer cancels less than 2 weeks before the event, full forfeiture of the amount paid applies. There is no guarantee that funds will transfer to postponed reservations.

Time

Though the rental period will say 24 hours, Taylor True Value Concord offers an "event rental" for party items, which allows you to pick up the items the day before the event and return the items the day after the event for a 24 hour rental rate. Because we are closed Sundays, your weekend rental items will be available for pick up on Friday and must be returned Monday at the same time. Any extension of this time frame will result in additional rental fees. Not all items are subject to this rental period discount. Inquire for more information.

Equipment Issues

If you have an issue with a piece of our equipment, call our

24 HOUR EMERGENCY SERVICE LINE

603-224-1931

NO REFUNDS WILL BE GIVEN if you fail to call to let us help you resolve your issue.